

Two standard business problems stem from how "the top" deals with ownership and using enough words to run a business. Ownership does not necessarily mean financial investment in the business. Emotional ownership, which will generate cooperation and creativity, stems from a sense of belonging, inclusion, identification with the organization, and a felt sense of appreciation. These issues do not come out of the thin air because people get paid and have benefits. Rather they come from the hard work at the top to create an atmosphere and attitude for the company.

|     | SYMPTOM                     | PROBLEM               | ISSUE  |
|-----|-----------------------------|-----------------------|--------|
| 1.  | They don't care.            | Lack of Ownership     | WII-FM |
| 2.  | They don't think.           | Lack of Ownership     | WII-FM |
| 3.  | They are not committed.     | Lack of Ownership     | WII-FM |
| 4.  | They are not motivated.     | Lack of Ownership     | WII-FM |
| 5.  | They don't show initiative. | Lack of Ownership     | WII-FM |
| 6.  | They don't listen.          | Use More Words        | TEAM   |
| 7.  | They waste money.           | Use More Words        | TEAM   |
| 8.  | They should know that.      | Use More Words        | TEAM   |
| 9.  | They won't take orders.     | Use More Words        | TEAM   |
| 10. | They dont know business.    | <b>Use More Words</b> | TEAM   |

Remember that motivation is an internal phenomenon. You can only seduce people with money or power if that is what they crave on the inside. Money and Power will often start companies. It takes more than that to flourish.

Ownership is not about money or power. It is about accomplishment, pride, affection, inclusion, cooperation, challenging work, loving relationships, supportive friends, proud production, creativity, fun, commitment.....



OPINIONS AND FEELINGS ARE FREQUENTLY A PERSONAL TRIUMPH OVER GOOD THINKING YOU DEFINE REALITY BY WHAT YOU KNOW, WHAT YOU BELIEVE, AND WHAT YOU DO ABOUT IT.