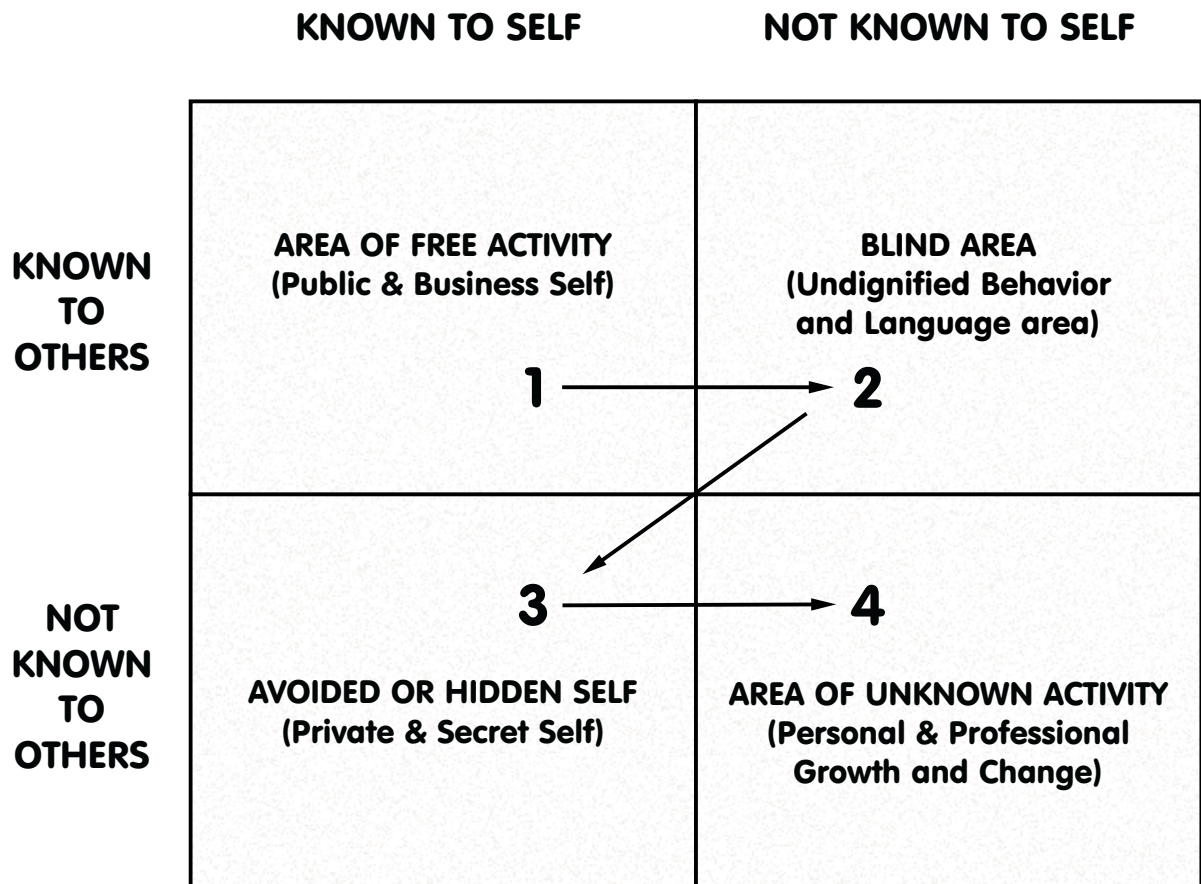


THE JOHARI WINDOW

HOW WE GET TO KNOW OURSELVES -- IF WE ASK AND LISTEN



OPINIONS AND FEELINGS ARE FREQUENTLY A PERSONAL TRIUMPH OVER GOOD THINKING
YOU DEFINE REALITY BY WHAT YOU KNOW, WHAT YOU BELIEVE, AND WHAT YOU DO ABOUT IT.